

Appn. No. 10/723,444  
Amendment dated: June 8, 2005  
Response to Office Action dated March 8, 2005

### AMENDMENTS TO THE SPECIFICATION

Please amend paragraph 35 on page 10 of the specification as follows:

[0035] To insure privacy and reduce the risk of unauthorized access to the server 101 and monitoring server 180, the server 101 can communicate with the monitoring server 180 through a secure communications gateway 172, for example a secure sockets tunnel (SSL tunnel). Once the secure communications gateway is established, the monitoring server 180 can securely open a second communication link, for example a second SSL tunnel, within the secure communications gateway 172. This makes any functions of the server[[s]] 101 unreachable from any point of the network (Internet) except from a particular, programmatically created, high-number port on the monitoring server 180. Notably, all communications between the servers can be encrypted, for example by using secure sockets layer (SSL) algorithms. Additionally, firewalls can be provided with both servers 101, 180 to provide additional security measures.

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